|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CNR #**  **SNOW-TEMP** | **CXT Release R#** |  | **Deploy to:** | **PROD-1P** |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Environment** (describe the environment in which the implementation will occur (HW/SW/Database, server, special data): | | | | | | | | | |
| App Servers: VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010, VA22PWvCXT003, VA22PWvCXT004,VA22PWvCXT005, VA22PWvCXT006, VA22PWvCXT300,  VA22PWvCXT001, VA22PWvCXT002 | | | | | | | | | |
| **Back out Procedure** (Describe the process for backing out to previous production environment if needed) | | | | | | | | | |
| **Follow this BOIP again, with the following changes:**  10. use “archive” in case we need to send logs to vendor  **11.** use **[Backout\_CNR](https://jira.corp.agp.ads/browse/SNOW-36560)** | | | | | | | | | |
| **Special instructions for concurrency of steps:** All steps are sequential unless otherwise noted | | | | | | | | | |
| **Installation Steps/Instructions** | | | | | | | | | |
| **Step** | **Concurrency** | **Responsible Group** | **Server** | **Database** | **Schema** | | **Instruction-Task** | **Expected results** | **Comments** |
|  |  | **Env Mgmt** | **ENV**  **1P** | **n/a** | **n/a** | **Inform APM to stop monitoring CXT alerts** | | **email sent** | **DAY M/DD/YY Start at HH:MM** |
|  |  | **Env Mgmt** | **ENV**  **1P** | **n/a** | **n/a** | [**Run HC on ENV being installed. Resolve existing issues (if any found).**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Run_CXT_HealthCheck_From_EMT_GUI.docx) | | **HC Passed** | **DAY M/DD/YY** |
|  |  | **Env mgmt** | **ENV** | **n/a** | **n/a** | [**Update RM spreadhsheet the change effort had begin (PROD MW Only)**](https://share.antheminc.com/teams/Ent_Rel_Mgmt/Lists/Status%20Master%20Input/Domain%20Input.aspx#InplviewHash0b448eda-9ab8-457f-b685-dd97ac58b04c=ShowInGrid%3DTrue) | | **Spreadsheet Updated** | **DAY M/DD/YY** |
|  |  | **Env mgmt** | **ReportingServer:**  **va22pwVcxt300** | **n/a** | **n/a** | [**Run Reporting Server Pre-Checks**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/ClaimsXten%20Reporting%20Server%20Pre_Check.docx) | | **Check successful** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPIC (cxtTpicFac<env>):**  cxtTPICfac1P | **n/a** | **n/a** | [**Suspend all nodes from TPIC load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI (cxtTppuiFac<env>):**  cxtTPPUIPfac1P | **n/a** | **n/a** | [**Suspend all nodes from TPPUI load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP (cxtUIAPPFac<env>):**  cxtUIAPPfac1P | **n/a** | **n/a** | [**Suspend all nodes from UIAPP load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 (cxtC3Fac<env>):**  cxtC3fac1P | **n/a** | **n/a** | [**Suspend all nodes from C3 load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes inactive** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY**  VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010, VA22PWvCXT003, VA22PWvCXT004, | **n/a** | **n/a** | [**Stop UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Stop_ClaimsXten_Services_AUTOMATED.docx) | | **services stopped** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC (archive for 1P, delete for all others)** | **n/a** | **n/a** | [**Archive or Delete the existing CXT logs**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Archive_Or_Delete_CXT_Logs_MASTER.docx) | | **Files archived or deleted** | **DAY M/DD/YY** |
|  | **Concurrent w/ previous step** | **Env Mgmt** | **TPIC and UIApp servers:** VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010, VA22PWvCXT003, VA22PWvCXT004 | **n/a** | **n/a** | [**Install new dictionary file**](file:///\\agpcorp\apps\Local\EMT\COTS\McKesson\ClaimsXten\v6.0\Docs%20%20(Internal)\CXT_Installation_Guide-Dictionary-dat_AUTOMATED.docx) | | **file installed** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY**  (TPIC): VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010  (UIAPP): VA22PWvCXT003, VA22PWvCXT004 | **n/a** | **n/a** | [**Start UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Start_ClaimsXten_Services_AUTOMATED.docx) | | services start | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPIC (cxtTpicFac<env>):**  cxtTPICfac1P | **n/a** | **n/a** | [**Activate all nodes from TPIC load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI (cxtTppuiFac<env>):**  cxtTPPUIPfac1P | **n/a** | **n/a** | [**Activate all nodes from TPPUI load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP (cxtUIAPPFac<env>):**  cxtUIAPPfac1P | **n/a** | **n/a** | [**Activate all nodes from UIAPP load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 (cxtC3Fac<env>):**  cxtC3fac1P | **n/a** | **n/a** | [**Activate all nodes from C3 load balancer**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | **all nodes active** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP and TPIC servers**  VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010, VA22PWvCXT003, VA22PWvCXT004 | **n/a** | **n/a** | [**Validate UIApp and TPIC services using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_UIApp_Server_AUTOMATED.docx) | | URLs validate successfully | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI servers (TPPUI VIP, if applicable):** VA22PWvCXT005, VA22PWvCXT006 | **n/a** | **n/a** | [**Validate TPPUI Server**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPPUI_Server.docx) | | Able to log into TPPUI | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | T**PIC servers (TPIC VIP if applicable):** VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,  VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010 | **n/a** | **n/a** | [**VALIDATE TPIC Adjudication is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(steps 1-10)** | | Clean healthcheck | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **FACETS: 1P** | **n/a** | **n/a** | [**VALIDATE Claims Adjudication (F3) is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(step 11 only)** | | F3 of claims successful and claims show up in TPPUI | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **C3 servers (C3 VIP, if applicable):** VA22PWvCXT001, VA22PWvCXT002 | **n/a** | **n/a** | [**VALIDATE C3 Services are functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_C3_Server.docx) | | services functional | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | REPORTING SERVER: | **n/a** | **n/a** | |  |  | | --- | --- | | |  | | --- | | [**VALIDATE Reporting server is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_Reporting_Server.docx) | | | | SERVICES FUNCTIONAL | **DAY M/DD/YY** |
|  |  |  |  |  |  | ~~Perform App Compares using the templates in [\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT\_COMPARE\_TEST\Launchers\](file:///\\\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\\d$\\Scripts\\CXT_COMPARE_TEST\\Launchers\\%20) (run as admin, provide master and target environments when prompted):~~  ~~1) TPIC: Master to current\_env\_upgrading  2) UIAPP: Master to current\_env\_upgrading  3) TPPUI: Master to current\_env\_upgrading  4) C3: Master to current\_env\_upgrading  5) Reporting: Master to current\_env\_upgrading  6) TPIC: current\_env\_upgrading to itself 7) UIAPP: current\_env\_upgrading to itself 8) TPPUI: current\_env\_upgrading to itself 9) C3: current\_env\_upgrading to itself  \*\*\*  3D master for 7D~~  ~~7D master for 8Q 8Q master for everything else~~ | | ~~no discrepancies~~ | **DAY M/DD/YY** |
|  |  | **Code Editing** | **Environment** | **n/a** | **n/a** | **Validate Environment** | | Environment functional | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Send Broadcast when work is complete** | | broadcast sent | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Close deployment and validation tasks in SNOW** | | tasks closed | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Close SNOW CHG** | | CNR closed | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Email APM, asking them to resume monitoring CXT\* alerts** | | all nodes inactive | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Update RM spreadsheet that change is complete** | | Spreadsheet updated | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Perform the Ready-For-Business email the day after implementation to PROD: https://share.wellpoint.com/teams/ITEnvironmentMgmt/Facets/Shared%20Documents/How-To%20Documents/McKesson/How\_To\_Send\_Ready\_For\_Business\_Validation\_After\_McKesson\_Outage.docx** | | Email sent | **SUN 11/22/20**  **9:00pm** |

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| **Comments:** |